

Short Bio  
**Jing-Sheng Jeannette Song**

Jeannette Song is a Professor and the Area Coordinator in Operations Management of the Fuqua School of Business, Duke University. She received her Ph.D. from Columbia University, her M.S. from the Chinese Academy of Sciences and her B.S. from Beijing Normal University. Before joining Fuqua, she served on the faculties of Columbia University and University California at Irvine, and held a visiting position at the University of California, Berkeley. In the past decade or so, she has also been actively involved in advising Chinese companies and universities and held various visiting appointments in leading Chinese universities, including Tsinghua University, Shanghai Jiaotong University, and Fudan University.

Professor Song's expertise is in operations and supply chain management. She studies topics like supply chain coordination mechanisms, global sourcing strategies, inventory and logistics system design and planning, e-commerce channel design, product variety and order fulfillment, supplier management, and supply chain sustainability. She has published over 40 articles in leading international academic journals such as *Management Science*, *Manufacturing & Service Operations Management (M&SOM)*, and *Operations Research*. She also co-edited the book, *Supply Chain Structures: Coordination, Information and Optimization*. She is the recipient of several research grants from the U.S. National Science Foundation. In 2003, she was awarded Distinguished Overseas Young Scholar by the National Natural Science Foundation of China. In 2009, she was named the Chang Jiang Scholar by the Ministry of Education in China.

Professor Song is currently an Area Editor for *Operations Research* in the Manufacturing, Service and Supply Chain Operations area. In the past, she has served as a Department Editor for *IIE Transactions* as well as associate editors for *Management Science*, *M&SOM*, and *Naval Research Logistics*. She is also a Past President of the Manufacturing and Service Operations Management Society of INFORMS. Professor Song teaches Operations Management, Supply Chain Management, Global Operations, and Global Academic Travel Experience (China) in both the Daytime and Executive MBA programs.